

**KEEP IT RUNNING**



**JOHN DEERE**

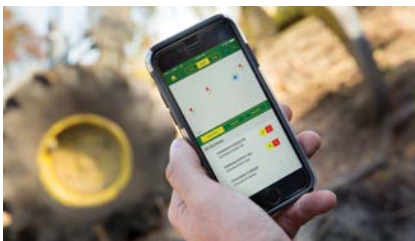
# JOHN DEERE CONNECTED SUPPORT™

For OEM industrial and marine engines

## ***WHEN IT COMES TO MAINTAINING ENGINE UPTIME, IT'S GOOD TO HAVE CONNECTIONS***

With John Deere engines, you are never left to fend for yourself. Besides always being supported by our worldwide network of more than 9,000 John Deere service dealers, John Deere OEM industrial and marine engines can be protected by **John Deere Connected Support** remote monitoring and diagnostic services.\* So instead of reacting to issues, you and your authorized John Deere dealer or distributor can proactively anticipate and prevent unplanned machine downtime.

## ***HOW IT WORKS***



### ***MACHINE HEALTH MONITORING***

Think of John Deere Connected Support as a wellness program for John Deere-powered equipment. It not only tracks the health of engine and emissions components, but it is also capable of proactively discovering improper engine operation that could lead to downtime.



### ***PREDICTIVE ALERTS***

John Deere Connected Support is a proactive monitoring system that sends predictive alerts to dealers (with a customer's permission) of potential engine concerns. This allows technicians to diagnose OEM equipment remotely and fix issues before they happen.\*



### ***REMOTE DIAGNOSTICS***

John Deere dealers or distributors can manage engine trouble codes without having to visit your site. Sometimes the solution is as simple as sending a software update to your machine. If a service call is required, the technician can arrive with the right parts to keep your equipment running.

\*Contact your John Deere dealer or distributor for availability on specific engine models.

# STAY CONNECTED TO WHAT COUNTS

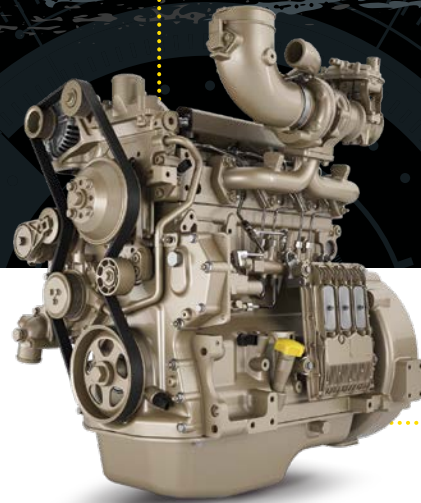
**John Deere Connected Support** remote monitoring and diagnostics helps you and your John Deere dealer keep your OEM equipment running at peak performance.

## AVAILABLE FOR OEM EQUIPMENT

John Deere Connected Support with JDLink™ is available on several John Deere engines, and it can be added to existing machines that use John Deere electronic engines.\* **THERE ARE NO SUBSCRIPTION FEES OR ONGOING EXPENSES.** The data collected by JDLink is transmitted by cellular technology to the John Deere cloud server. It is made available online to registered users in the Operations Center dashboard on MyJohnDeere.com or through apps for iOS and Android mobile devices.

## EQUIPMENT OPTIMIZATION

Having access to real-time engine telematics enables OEM equipment owners to optimize not only uptime, but also the productivity and management of their John Deere–powered machines. You can tell which machines are generating revenue and which are idling. Engine and fuel utilization data can help you determine how to better use the machine and manage fuel consumption.



## MANAGE YOUR ENTIRE FLEET

Through the full integration with John Deere construction and agricultural equipment, fleet managers can monitor, protect, and maintain their John Deere–powered OEM equipment in the same place they monitor their John Deere machines.

## PREVENTIVE MAINTENANCE

John Deere remote monitoring also simplifies preventive maintenance and documentation. The system tracks service status and sends reminders of scheduled maintenance to help you optimize equipment performance and extend machine life.

## MACHINE SECURITY

Location and geofencing services provide logistics management and equipment security. If a machine is operating outside of set work hours or removed from a job site, you get an instant alert. The system also aids the recovery of stolen machines through GPS tracking.

**Ask your local John Deere dealer or engine distributor about connecting John Deere–powered OEM equipment.**



*\*Contact your John Deere dealer or distributor for availability of John Deere Connected Support on specific engine models. iOS is a U.S.-registered trademark of Apple Inc. Android is a trademark of Google Inc.*

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