

KEEP IT RUNNING



JOHN DEERE

EXPERIENCE THE POWER AND VALUE OF JOHN DEERE CONNECTED SUPPORT™

HOW ENABLING ENGINE CONNECTIVITY ON OEM EQUIPMENT BENEFITS CUSTOMERS.

More than half a million – and counting – John Deere agricultural, construction, and forestry machines are connected. Now OEM equipment customers can get the benefits in thousands of additional industrial, construction, agricultural, generator set, and marine applications – with no subscription fees or ongoing expenses.*

This technology allows John Deere service experts to maximize the customer experience and support engines remotely backed by more than 9,000 service locations across the globe.



IMPROVES MACHINE UPTIME

Increase customer confidence that machines will be available when needed.



REDUCES COST OF OPERATION

Improve daily operating costs by tracking fuel consumption, idle time, and machine utilization on the jobsite.



STREAMLINES SERVICE

Enhance the customer experience through predictive alerts, remote diagnostics, and faster service solutions.

WHAT THE MACHINE OWNER CAN DO:

- Monitor alerts from their machine remotely
- Monitor engine hours and utilization
- View machine location and get driving directions to the site
- Monitor engine parameters such as fuel usage, temperatures, and aftertreatment
- Create maintenance plans and notifications

WHAT THE DEALER OR ENGINE DISTRIBUTOR CAN DO:

- Monitor predictive alerts to fix issues before they happen
- Remotely connect to the machine for timely diagnosis
- Update software from the dealership[†]
- Send technicians out with the right parts the first time

WHAT THE OEM CAN GET:

- Improved customer satisfaction
- Improved uptime and reliability of equipment
- The advantage to offer remote monitoring and diagnostics
- More visibility to customers' machines

* Contact your John Deere dealer or engine distributor for availability of John Deere Connected Support on specific engine models. Machine information is shared with John Deere only with end-user approval.

[†] If machine is equipped with a compatible display.

