

Getting Ready for a DLC:

We suggest you prepare your computer at least 1 day before the DLC. To ensure that your computer is fully compliant with the DLC environment, [click here](#). When your computer is ready, you will have the opportunity to review a short interface demo.

Entering the DLC:

This course is being delivered through the John Deere Distance Learning Classroom system over the Internet. To launch the course from JDU, locate the course under “My Learning/My Courses”, click on “**Attend the Learning Activity/Attend the Meeting**” and follow the directions. If you lose your connection during the course, you can re-access the course by following the steps above.

We recommend that you join the class at least 15 minutes prior to the published start time in order to allow time for event material downloads and technical checks.

In order to fully participate in a Distance Learning Classroom Event:

- You must have local administrator rights on your computer to be able to download the event materials.
- You will need to make sure that your computer has the current version of Interwise Participant client software loaded. To download Interwise participant client, [click here](#).
- You will also need
 - (A) A headset (combination earphone/microphone) plugged into your computer. The headset can be ordered through parts using part number HEADSET03507 or they can be obtained from a local source.
 - Or**
 - (B) A phone.

When you enter the event, you will be prompted to select if you prefer to use the computer or the phone for the audio portion of the DLC.

- (A) If you choose the computer (speakers or a headset) option you will be automatically connected to the DLC.
- (B) If you choose the phone option select the “Show Dial-in Instructions” button and follow the instructions on the screen.

Please Note:

- Your Telephone User ID will be displayed on the Dial-in Instructions screen and the default telephone password will be provided.
- There is a \$15 additional telephony charge.

Should you require assistance, [click here](#) to contact technical support.